### CITY SERVICES & PROGRAMS

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
<td>Adult and Youth Sports Programs</td>
<td>548-4942</td>
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<tr>
<td>After Hours/Emergency</td>
<td>364-2860</td>
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<tr>
<td>Animal Control - Ques./Complaints</td>
<td>623-9777</td>
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<tr>
<td>Building Permits/Building &amp; Safety</td>
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<tr>
<td>Business License Information</td>
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<tr>
<td>Cable TV Franchise Ques./Complaints</td>
<td>364-2616</td>
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<tr>
<td>CHAMP - Chino Hills Advisory &amp; Mentoring Program</td>
<td>364-2730</td>
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<tr>
<td>CHART - Chino Hills Auxiliary Radio Team</td>
<td>364-2713</td>
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<tr>
<td>Chino Hills Community Park</td>
<td>597-4443</td>
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<tr>
<td>City Council Agenda and Minutes</td>
<td>364-2620</td>
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<tr>
<td>Clean Stormwater Program</td>
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<tr>
<td>Code Enforcement</td>
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<td>Community Relations Division</td>
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<td>Economic Development</td>
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<td>Emergency/Road Closure Hotline</td>
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<td>Engineering</td>
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<td>Film Permits</td>
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<td>Graffiti Hotline</td>
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<td>Grand Avenue Park</td>
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<td>Household Hazardous Waste and Recycling</td>
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<td>Human Resources</td>
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<td>Inspection Request Line</td>
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<td>McCoy Equestrian and Recreation Center (see back)</td>
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<td>Neighborhood Services</td>
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<td>Neighborhood Watch Program</td>
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<td>Open Space Encroachments</td>
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<td>Park Field Conditions Hotline</td>
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<td>Park Gazebo Reservation</td>
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<td>Parks - Maintenance</td>
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<td>Passports</td>
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<td>Planning</td>
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<td>Recreation</td>
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<td>Request for Service</td>
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<td>Road, Trail, Park Adoptions</td>
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<td>SAVVY - Seniors Assisted by Visiting Volunteers &amp; Youth</td>
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<td>Sewer Questions</td>
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<td>Special Event Permits (General)</td>
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<tr>
<td>Special Event Permits (Parks)</td>
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<tr>
<td>Street Sweeping Tickets</td>
<td>(800) 989-2058</td>
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<td>Volunteer Service Programs</td>
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### CITY DEPARTMENTS

<table>
<thead>
<tr>
<th>Department</th>
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<tr>
<td>City Clerk’s Office</td>
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<tr>
<td>Community Development</td>
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<td>Community Services</td>
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<td>Engineering</td>
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<tr>
<td>Finance</td>
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<td>Public Works</td>
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</tr>
</tbody>
</table>

### GOVERNMENT CENTER INFORMATION

- **City Hall**
  - 14000 City Center Drive • Chino Hills, CA 91709
  - (909) 364-2600 • Fax: (909) 364-2695
  - Website: www.chinohills.org

- **City Hall/Water Counter Hours**
  - 7:30 a.m. – 5:30 p.m. Monday - Thursday
  - 7:30 a.m. – 4:30 p.m. Friday

- **Building and Safety/Planning Engineering Counter**
  - 7:30 a.m. – 5:00 p.m.
  - Monday - Thursday
  - 7:30 a.m. – 4:00 p.m. Friday

- **Passport Hours**
  - 7:30 a.m. to 4:30 p.m.
  - Monday, Wednesday & Thursday
  - Open until 7:00 p.m. on Tuesdays
  - 7:30 a.m. – 3:30 p.m. Friday

### CITY COUNCIL

- Art Bennett
- Ed M. Graham
- Bill Kruger
- Gwenn E. Norton-Perry
- Peter Rogers

### POSTAL SERVICES

- **Chino Hills Post Office**
  - 14071 Peyton Dr., Chino Hills (909) 548-0695

### POLICE/FIRE SERVICES

- **Chino Hills Police/Sheriff’s Station**
  - 14077 Peyton Dr., Chino Hills (909) 364-2000
  - After Hours Dispatch (909) 465-6837
  - 8:00 a.m. to 5:00 p.m. Monday – Friday

- **Chino Valley Independent Fire District**
  - 14011 City Center Dr., Chino Hills 902-5260
  - 8:00 a.m. to 5:00 p.m. Monday – Friday

### EMERGENCY SERVICES

- **Police and Fire Emergency** (911)
  - American Red Cross - Inland Valley Chapter
  - 209 East “I” St., Ontario 91764 (986-6651)

### ANIMAL CONTROL

- **Inland Valley Humane Society & S.P.C.A.**
  - 3500 Humane Way, Pomona 91766 (623-9777)
  - Emergency: 594-9858

### CHINO VALLEY CHAMBER OF COMMERCE

- **Friends of the Library**
  - 9:00 a.m. - 5:00 p.m.
  - Mon. - Thurs.
  - 1:00 p.m. - 5:00 p.m.
  - Fri.

### CHINO VALLEY UNIFIED SCHOOL DISTRICT

- **District Office**
  - 5130 Riverside Dr., Chino 91710 (628-1201)

- **Schools**
  - Chino Hills High School (606-7540)
  - Ruben S. Ayala High School (627-3584)
  - Canyon Hills Junior High (644-9938)
  - Robert O. Townsend Junior High (591-2161)
  - Butterfield Ranch Elementary (591-2766)
  - Chaparral Elementary (606-4871)
  - Country Springs Elementary (590-8212)
  - Eagle Canyon Elementary (590-2707)

### WATER/Trash Customer Service

- 364-2660

### YAB - Youth Accountability Board

- 364-2730

### Yard and Garage Sale Permits

- 364-2714
COMMUNITY SPORTS ORGANIZATIONS

Baseball
Canyon Hills Little League  ...canyonhillslc.com
Chino Hills Little League  ...chill.com
Pony Baseball  ...chinoxhillspony.org

Softball
Chino Hills Girls Softball  ...chgirlssoftball.org

Soccer
AYSO  ...aysoc779.com

Football
Junior All-American Football & Cheer  ...chjafa.com

Basketball
National Junior Basketball  ...chinohillsnjb.com

HOTELS
Ayres Hotel
4785 Chino Hills Pkwy. Chino Hills  ...631-2922
Hampton Inn & Suites
3150 Chino Ave., Chino Hills  ...591-2474
Holiday Inn Express
15433 Fairfield Ranch Rd., Chino Hills  ...606-5995

LOCAL HEALTH SERVICES
Chino Valley Medical Center
5451 East Walnut, Chino 91710  ...464-8600
Pomona Valley Health Center at Chino Hills
2140 Grand Ave., #125, Chino Hills  ...630-7875
3110 Chino Ave., #150B (Urgent Care)  ...Chino Hills  ...630-7875

LOCAL NEWSPAPERS & PERIODICALS
Chino Hills Champion  ...628-5501
Inland Empire Magazine  ...(951) 682-3026
Inland Valley Daily Bulletin  ...987-6397
West Coast Magazine  ...390-5727

PARKS/REGIONAL & STATE
Chino Hills State Park
4721 Sapphire Rd., Chino Hills  ...(951) 780-6222
Group Camping Reservations  ...Chino Hills  ...222-6222
Prado Regional Park
16700 S. Euclid Ave., Chino 91710  ...597-4260
S.B. County Regional Parks  ...387-2757

SAN BERNARDINO COUNTY SERVICES
www.sbcounty.gov
General Information  ...945-4313
Children & Family Services  ...891-3300
Department of Social Services  ...388-0245
Environmental Health Services  ...884-4056
Health Department  ...(800) 722-4794
Preschool Services  ...385-2000
Registrar of Voters  ...387-8300
Treasurer-Tax Collector  ...387-8308
West Valley Mosquito & Vector Control  ...635-0307

SERVICE ORGANIZATIONS/CLUBS
Boy Scouts of America  ...983-4534
Carbon Canyon
Women’s Club  ...(714) 528-2523
Caring for the Hills
15554 Cecelia Street, Chino Hills  ...597-1454
Chino Hills Historical Society  ...597-2051
Chino Hills Lions Club
P.O. Box 518, Chino Hills  ...364-2818
Chino Valley YMCA
5665 Edison, Chino  ...597-7445
Girl Scouts of Greater L.A.
299-0808
Kiwanis Club of Chino Hills
P.O. Box 2578, Chino Hills  ...627-1807
Moms Offering Moms Support
www.momsclub.org
Rancho del Chino Rotary
...627-8010

THEATRE
Harkins Theatre
3070 Chino Ave., Chino Hills  ...627-8010

TRANSPORTATION
Airport Service
Chino Airport  ...597-3910
Ontario International Airport  ...937-2700
Bus Service
OmniTrans  ...(800) 966-6425
OmniLink  ...(800) 330-6424
Real Time Traffic Info
Dial 511  ... (877) MYIE511 or www.IE511.org
Taxi Service
Bell Cab Company  ...884-1111
Yellow Cab Company  ...622-1313

UTILITIES
Chino Hills Disposal (Garbage)  ...597-1111
City of Chino Hills (Water)
14000 City Center Dr., Chino Hills  ...364-2660
Southern California Edison (Electricity)
1351 E. Francis St., Chino 91711  ...655-4555
Burned-Out Streetlights  ...655-4555, press 1
Power Outage Hotline  ...611-1911
The Gas Company (Gas)
...427-2000

CABLE TV/INTERNET/TELEPHONE
AT&T
...228-8020
Direct TV  ...531-5000
Time Warner
4200 Chino Hills Parkway, Chino Hills  ...892-2253
Verizon  ...888-483-4000

COMMUNITY SPORTS ORGANIZATIONS

Baseball
Canyon Hills Little League  ...canyonhillslc.com
Chino Hills Little League  ...chill.com
Pony Baseball  ...chinoxhillspony.org

Softball
Chino Hills Girls Softball  ...chgirlssoftball.org

Soccer
AYSO  ...aysoc779.com

Football
Junior All-American Football & Cheer  ...chjafa.com

Basketball
National Junior Basketball  ...chinohillsnjb.com

GOLF COURSES
Private/Membership
Vellano Country Club
2441 Vellano Club Dr., Chino Hills  ...597-2801
Western Hills Golf and Country Club
1800 Carbon Canyon Rd., Chino Hills  ...(714) 528-6400

HOTELS
Ayres Hotel
4785 Chino Hills Pkwy. Chino Hills  ...631-2922
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Holiday Inn Express
15433 Fairfield Ranch Rd., Chino Hills  ...606-5995

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Environmental Health Services  ...884-4056
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Burned-Out Streetlights  ...655-4555, press 1
Power Outage Hotline  ...611-1911
The Gas Company (Gas)  ...427-2000

CABLE TV/INTERNET/TELEPHONE
AT&T  ...228-8020
Direct TV  ...531-5000
Time Warner
4200 Chino Hills Parkway, Chino Hills  ...892-2253
Verizon  ...888-483-4000
Street Sweeping Services

Keeping Our City Safe and Clean!

The City of Chino Hills provides bi-monthly street sweeping on public streets in neighborhoods, and weekly street sweeping on main roads throughout the City. Property owners pay an assessment of less than $15.00 per year for street sweeping services. The Street Sweeping Enforcement Program was launched in response to citizen complaints that the City’s street sweeper missed areas where cars were parked. Clean streets keep storm drains clear of debris, reduce the potential for flooding, and prevent pollutants from reaching the ocean. The Federal Government’s National Pollution and Distribution Elimination System Act (NPDES) mandates that streets be kept clean!

It is currently illegal to park on the street on street sweeping days from 8:00 a.m. to 4:00 p.m. A City Parking Enforcement Officer follows the street sweeper and issues $43 parking citations to vehicles illegally parked on City streets on posted street sweeping days.

Signs have been posted at the entrance to each neighborhood in conformance with California Vehicle Code 22507.6. Posting the signs at the entrance to each neighborhood, rather than on every street, minimizes sign pollution in the City. Public residential streets are usually swept two days after trash pick-up day. The City does not provide street sweeping on private streets, which are maintained and cleaned by the Homeowners Association. To check your street sweeping schedule, please visit www.chinohills.org/StreetSweeping or call the Public Works Department at (909) 364-2800.

- To avoid being ticketed, do not park on the street on street sweeping day
- Be a good citizen and remind your neighbors about your street sweeping day
- Warn visitors and contractors not to park on the street on street sweeping day

$43.00 STREET SWEEPING CITATIONS WILL BE ISSUED TO VEHICLES PARKED IN VIOLATION OF THE STREET SWEEPING ORDINANCE.

The City of Chino Hills contracts with an outside agency for the processing of citations. To respond to a citation, the registered owner or lessee of the vehicle cited has 21 days to either pay the parking penalty, or submit a written explanation (online or by mail) to request an administrative review by the citation processing agency. Payments or written appeals can be sent to: City of Chino Hills Citation Processing Center, P.O. Box 2730, Huntington Beach, CA, 92647-2730. To submit a written appeal online, log on to www.ticketwizard 5000.com. For additional information, call (800) 989-2058.

*Please note that certain circumstances may prevent us from sweeping your street thoroughly. On holidays and days of heavy rain, for example, we are unable to sweep the streets. In addition, sweeper operators must avoid large piles of debris that can hide heavy objects, which can damage the sweeper. Street sweepers are complex machines, subject to harsh conditions, and they do break down. When that happens, we will make every effort to get a replacement sweeper on the road to complete the route. If you suspect your street was missed, please call (909) 364-2800.

Be in the Know, Visit www.chinohills.org!

While we are committed to maintaining a personal touch and face-to-face communication with the community, our website offers an even higher level of convenience for our residents and those doing business in Chino Hills.

The City website features:
- Video Streaming City Council Meetings
- Utility Bill Pay
- E-notifications
- Emergency Alert
- News & Announcements
- Bid Postings
- Online Service Requests
- Document Center
- Photo Gallery
- Calendar

You can even order Military Recognition Banners and sponsor an American Flag.

McCoy Equestrian and Recreation Center

(Facility rentals are available.)

14676 Peyton Drive • Chino Hills, CA 91709
(909) 548-0868

7:30 a.m. – 5:30 p.m. Monday - Sunday
Open riding in the main arena on Fridays:
10:00 a.m. – 5:30 p.m.

This is an example of the signage posted at the entrance of each neighborhood. Street sweeping days vary from neighborhood to neighborhood.

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