



**NOTICE TO ALL PROSPECTIVE PROPOSERS
ADDENDUM NO. 1
DATED JULY 12, 2022**

City of Chino Hills' "Request for Proposals for Remote Monitoring Security Services" bids for which are to be received at the office of the City Clerk of the City of Chino Hills, 14000 City Center Drive, Chino Hills, CA 91709, until 2:00 p.m. on Thursday, July 21, 2022, is hereby modified as follows:

The following modifications are hereby made a part of the Request for Proposals and supersede or amend the information included in the original Request for Proposals documents.

The following clarifications and/ or modifications are provided relating to the questions submitted for the RFP:

Answers to questions are as follows:

1. I am looking for clarification as to the nature of this RFP. Is the City of Chino Hills looking for a security firm to install *and* monitor the camera system at the City Yard, or simply monitor the cameras from an off-site location?

The intent is for proposers to install their own monitoring equipment and monitor the facility off-site.

2. Where and who would I need to drop off the 3 bound copies, 1 flash drive, 1 sealed envelope (cost), and a signed w9?

All of the necessary information pertaining to the RFP is included in the bid posting. Please refer to page 2 of the RFP for proposal submittal information.

3. Are we able to schedule a visit to assess the property?
Are we able to walk these sites tomorrow or the day after with someone for doing a site survey?

We do not currently have sufficient staffing for guided site meetings. Much of the site is viewable from the public right of way and from aerial imagery. Please let us know if you are coming by to assess the public exterior of the site so we can inform our field staff of the potential activity.

4. Will the City be providing internet access, or will the integrator be responsible for setting up internet?

The City prefers that this is a stand-alone system not connected to our network (e.g., cellular). City network-connected devices will be considered if the stand-alone path is too much of a barrier.

5. Please confirm you require a UL827 Class B license for the video monitoring company being used for service. Class B is specific to video monitoring and not a regular UL827 license which is for mainly alarm companies. In addition, the Class B license is for USA-based companies only and prohibits your data and video footage from being sent overseas.

This is not a specific requirement within the RFP but will be considered in the evaluation process.

6. Please confirm a speaker is required for voice downs to prevent crime or vandalism before it happens. Without audio, the monitoring company is limited, and the response time is not as efficient VS conducting a live voice down that is conducted by a live agent and not just a recording.

Yes, this is required of all proposers.

7. Please confirm the monitoring company needs to send Post event Reports for incidents when a voice down is conducted. Not all monitoring companies do this while it is very important to report incidents.

Yes. We would like post-event reporting of any contact made with unauthorized individuals.

8. Please confirm the monitoring company is required to have redundant power generators in case of a power outage so that services can still be performed even during power outage.

As the capabilities of this vary by manufacturer, we do not have a specific requirement for it. A short-term backup power source is desired in the event of an outage, and we will consider this capability when we evaluate the proposals.

The document entitled, "Request for Proposals for On-Call Facilities Maintenance Services", as originally issued, and as amended by this Addendum, shall be used in submitting proposals, and **an acknowledgement of receipt of this Addendum No. 1 shall be included with any proposal. Failure to provide such acknowledgement shall render the proposal as non-responsive and subject to rejection.**

BY ORDER OF THE CITY OF CHINO HILLS
July 12, 2022

BY:



Sean O'Connor, for Daniel Bobadilla,
Director of Public Works/ City Engineer

7/12/22

Date