



City of Chino Hills Enterprise System Catalog

SB 272 (2016)/Government Code 6270.5

Last Updated: 6/30/2016

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency	
					Collected	Updated
Agenda Quick	Agenda Quick	City Meeting Management	Agenda Management	City Clerk	As Needed	As Needed
Bill Quick	Bill Quick	Resource Allocation Calculations	Time and Expense Tracking/Billing	Engineering	As Needed	As Needed
Cartegraph	Cartegraph	Community Development and Permitting	Building Permits	Community Development	As Needed	As Needed
			Land Management	Community Development	As Needed	As Needed
Civic Plus	Civic Plus Website	City Website	Content management for web posting/calendars/documents	Community Relations	As Needed	As Needed
		City Website	Service Requests	Community Relations	As Needed	As Needed
		City Intranet	Web applications	Community Relations	As Needed	As Needed
Data Ticket	Data Ticket	Parking Citation Management	Citation tracking and payment collection	Code Enforcement	As Needed	As Needed
ESRI	ArcGIS	Geographic Information Systems (GIS)	City Grid/Limits	GIS	As Needed	As Needed
			Parcels	GIS	As Needed	As Needed
			Parks	GIS	As Needed	As Needed
			Schools	GIS	As Needed	As Needed
			Sewer	GIS	As Needed	As Needed
			Storm Drain	GIS	As Needed	As Needed
			Topology	GIS	As Needed	As Needed
			Tracts	GIS	As Needed	As Needed
			Trails	GIS	As Needed	As Needed
			Transportation	GIS	As Needed	As Needed
			Trash Pick-Up	GIS	As Needed	As Needed
			Water	GIS	As Needed	As Needed
			Zoning	GIS	As Needed	As Needed
Fidelity Information Systems	H.T.E.	Financial System	Accounts Payable	Finance Department	Daily	Daily
			Budgeting	Finance Department	Daily	Daily
			Business Licensing	Finance Department	Daily	Daily
			Cash Receipts	Finance Department	Daily	Daily
			Fixed Assets	Finance Department	Daily	Daily
			General Ledger	Finance Department	Daily	Daily
			Payroll	Finance Department	Daily	Daily
			Purchasing	Finance Department	Daily	Daily
			Utility Billing	Finance Department	Daily	Daily
iWorQ	iWorQ	Public Works Service Orders	Facilities	Public Works	Daily	Daily
			Graffiti	Public Works	Daily	Daily
			Maintenance	Public Works	Daily	Daily
			Sewer	Public Works	Daily	Daily
			Work Management	Public Works	Daily	Daily
Kayako	Kayako	Helpdesk Ticketing System	Track/Manage/Submit Online Requests	Information Technology	Daily	Daily
			Employee Self-Service	Information Technology	Daily	Daily
Laserfiche	Laserfiche	Document Management	Document Repository	City Clerk	Daily	Daily
Microsoft	Exchange	E-Mail System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Sage Software	Abra HR	Human Resources	Personnel Information Database	Human Resources	Daily	Daily
Swag-IT	Swag-IT	City Meeting Streaming	Video Streaming	Information Technology/City Clerk	As Needed	As Needed
Vermont Systems	Rectrac	Recreation Software	Online Registration	Recreation	Daily	Daily
			Online Payments	Recreation	Daily	Daily
WebGIS	WebGIS	Viewing GIS Data		GIS	Daily	Daily

*****An Enterprise System does not include any of the following:**

Information Technology security systems, including firewalls and other cybersecurity systems.

Physical access control systems, employee identification systems, video monitoring and other physical control systems.

Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas or water or sewer functions

Systems related to 911 dispatch and operation or emergency services

Systems that would be restricted from disclosure by Section 6254.19 (Disclosure of a record that would reveal vulnerabilities to, or otherwise increase the potential for an attack on)

The specific records that the information technology systems collects, stores, exchanges or analyzes.