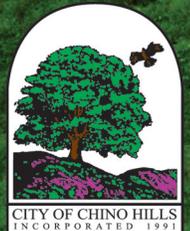


# City of Chino Hills

Resource Directory





# Chino Hills Resource Directory

www.chinohills.org

Unless listed, all telephone numbers are 909 area code, and zip codes are 91709.

## CITY COUNCIL

Art Bennett  
Ed M. Graham  
Bill Kruger  
Gwenn E. Norton-Perry  
Peter Rogers

## Schedule of Public Meetings

All public meetings are held at 7:00 p.m. in the City Council Chambers, 14000 City Center Drive, Chino Hills, unless otherwise noted. Notices of public meetings are posted outside the main entrance at City Hall.

*Note: Event and meeting dates listed throughout this directory are subject to change. Please call to confirm.*

### City Council

2nd & 4th Tuesdays

### Parks & Recreation Commission

3rd Wednesday

### Planning Commission

1st & 3rd Tuesdays

### Public Works Commission

1st Wednesday

## GOVERNMENT CENTER INFORMATION

### City Hall

14000 City Center Drive • Chino Hills, CA 91709  
(909) 364-2600 • Fax: (909) 364-2695  
Website: www.chinohills.org

### City Hall/Water Counter Hours

7:30 a.m. – 5:30 p.m. Monday - Thursday  
7:30 a.m. – 4:30 p.m. Friday

### Building and Safety/Planning Engineering Counter

7:30 a.m. – 5:00 p.m.  
Monday - Thursday  
7:30 a.m. – 4:00 p.m. Friday

### Passport Hours

7:30 a.m. to 4:30 p.m.  
Monday, Wednesday & Thursday  
Open until 7:00 p.m. on Tuesdays  
7:30 a.m. – 3:30 p.m. Friday

## CITY DEPARTMENTS

Mayor and City Council.....364-2620  
City Manager's Office.....364-2610

City Clerk's Office .....364-2620  
Community Development.....364-2740  
Community Services .....364-2710  
Engineering.....364-2770  
Finance .....364-2640  
Public Works.....364-2800

## CITY SERVICES & PROGRAMS

Adult and Youth Sports Programs.....548-4942  
After Hours/Emergency.....364-2860  
Animal Control - Ques./Complaints .....623-9777  
Building Permits/ Building & Safety.....364-2780  
Business License Information .....364-2670  
Cable TV Franchise Ques./Complaints.....364-2616  
CHAMP - Chino Hills Advisory &  
Mentoring Program.....364-2730  
CHART -  
Chino Hills Auxiliary Radio Team .....364-2713  
Chino Hills Community Park .....597-4443  
City Council Agenda and Minutes.....364-2620  
Clean Stormwater Program .....364-2722  
Code Enforcement .....364-2757  
Community Relations Division .....364-2618  
Economic Development.....364-2743  
Emergency Preparedness .....364-2713  
Emergency/Road Closure Hotline.....364-2828  
Engineering.....364-2770  
Film Permits .....364-2610  
Graffiti Hotline .....364-2820  
Grand Avenue Park .....548-4942  
Household Hazardous Waste and  
Recycling .....364-2616  
Human Resources .....364-2630  
Inspection Request Line .....364-2790  
McCoy Equestrian and  
Recreation Center (see back) .....548-0868  
Neighborhood Services.....364-2714  
Neighborhood Watch Program .....364-2029  
Open Space Encroachments .....364-2757  
Park Field Conditions Hotline .....364-2738  
Park Gazebo Reservation.....364-2700  
Parks - Maintenance .....364-2800  
Passports .....364-2623  
Planning.....364-2750  
Recreation .....364-2700  
Request for Service.....364-2800  
Road, Trail, Park Adoptions .....364-2730  
SAVVY - Seniors Assisted by  
Visiting Volunteers & Youth .....364-2730  
Sewer Questions .....364-2800  
Special Event Permits (General) .....364-2780  
Special Event Permits (Parks) .....364-2700  
Street Sweeping Tickets.....(800) 989-2058  
Volunteer Service Programs .....364-2730

Water/Trash Customer Service .....364-2660  
YAB - Youth Accountability Board .....364-2730  
Yard and Garage Sale Permits .....364-2714

## LIBRARY SERVICES

### James S. Thalman Chino Hills Branch Library

14020 City Center Drive, Chino Hills .....590-5380  
Mon. - Thurs. ....10:00 a.m. - 8:00 p.m.  
Friday.....10:00 a.m. - 6:00 p.m.  
Saturday .....9:00 a.m. - 5:00 p.m.  
Sunday .....1:00 p.m. - 5:00 p.m.  
Friends of the Library .....590-5380

## POSTAL SERVICES

### Chino Hills Post Office

14071 Peyton Dr., Chino Hills.....(909) 548-0695

## POLICE/FIRE SERVICES

### Chino Hills Police/Sheriff's Station

14077 Peyton Dr., Chino Hills.....364-2000  
After Hours Dispatch .....465-6837  
8:00 a.m. to 5:00 p.m. Monday – Friday

### Chino Valley Independent Fire District

14011 City Center Dr., Chino Hills.....902-5260  
8:00 a.m. to 5:00 p.m. Monday – Friday

## EMERGENCY SERVICES

Police and Fire Emergency .....911

### American Red Cross - Inland Valley Chapter

209 East "I" St., Ontario 91764.....986-6651

## ANIMAL CONTROL

### Inland Valley Humane Society & S.P.C.A.

3500 Humane Way, Pomona 91766.....623-9777  
Emergency.....594-9858

## CHINO VALLEY

### CHAMBER OF COMMERCE

13150 7th St., Chino 91710.....627-6177

## CHINO VALLEY

### UNIFIED SCHOOL DISTRICT

#### District Office

5130 Riverside Dr., Chino 91710 .....628-1201

#### Schools

Chino Hills High School .....606-7540  
Ruben S. Ayala High School.....627-3584  
Canyon Hills Junior High.....464-9938  
Robert O. Townsend Junior High .....591-2161  
Butterfield Ranch Elementary .....591-0766  
Chaparral Elementary.....606-4871  
Country Springs Elementary.....590-8212  
Eagle Canyon Elementary.....590-2707

Gerald F. Litel Elementary .....591-1336  
 Glenmeade Elementary .....393-4087  
 Hidden Trails Elementary .....597-0288  
 Michael G. Wickman Elementary .....393-3774  
 Oak Ridge Elementary.....591-1239  
 Rolling Ridge Elementary .....628-9375

**COMMUNITY SPORTS ORGANIZATIONS**

**Baseball**  
 Canyon Hills Little League ..... canyonhillsll.com  
 Chino Hills Little League ..... chinohillsll.com  
 Pony Baseball ..... chinohillspony.org  
 USA Baseball..... chusabaseball.com

**Softball**  
 Chino Hills Girls Softball ..... chgirlsoftball.org

**Soccer**  
 AYSO..... ayso779.com

**Football**  
 Junior All-American Football & Cheer....chjaaf.com

**Basketball**  
 National Junior Basketball..... chinovalleynjb.com

**COURTS**

**Superior Court**  
 13260 Central Ave., Chino 91710  
 General Information .....356-5337  
 8303 Haven Ave., Rancho Cucamonga 91730  
 General Information .....387-3922

**DRIVER LICENSE/AUTOMOBILE INFORMATION**

**Department of Motor Vehicles**  
 Information for all sites.....(800) 777-0133  
 www.dmv.ca.gov

**EMERGENCY HOTLINE NUMBERS**

Alcoholics Anonymous .....825-4700  
 California Missing Children.....(800) 222-3463  
 Child Abuse Hotline .....384-9233  
 Domestic Violence (House of Ruth) .....988-5559  
 Inland Valley Recovery Services.....622-7311  
 Rape Crisis (Project Sister).....626-4357  
 Substance Abuse (Counseling) .....932-1069

**GOLF COURSES**

**Public**  
**Green River Golf Course**  
 5215 Green River Rd.,  
 Corona 91720.....(951) 737-7393

**Los Serranos Golf and Country Club**  
 15656 Yorba Ave., Chino Hills.....597-1711

**Private/Membership**  
**Vellano Country Club**  
 2441 Vellano Club Dr., Chino Hills .....597-2801  
**Western Hills Golf and Country Club**  
 1800 Carbon Canyon Rd.,  
 Chino Hills .....(714) 528-6400

**HOTELS**

**Ayres Hotel**  
 4785 Chino Hills Pkwy. Chino Hills.....631-2922

**Hampton Inn & Suites**  
 3150 Chino Ave., Chino Hills.....591-2474

**Holiday Inn Express**  
 15433 Fairfield Ranch Rd., Chino Hills ....606-5995

**LOCAL HEALTH SERVICES**

**Chino Valley Medical Center**  
 5451 East Walnut, Chino 91710 .....464-8600

**Pomona Valley Health Center at Chino Hills**  
 2140 Grand Ave., #125, Chino Hills.....630-7875  
 3110 Chino Ave., #150B (Urgent Care)  
 Chino Hills .....630-7875

**LOCAL NEWSPAPERS & PERIODICALS**

Chino Hills Champion .....628-5501  
 Inland Empire Magazine .....(951) 682-3026  
 Inland Valley Daily Bulletin.....987-6397  
 West Coast Magazine.....390-5727

**PARKS/REGIONAL & STATE**

**Chino Hills State Park**  
 4721 Sapphire Rd., Chino Hills .....(951) 780-6222  
 Group Camping Reservations .....(951) 780-6222  
**Prado Regional Park**  
 16700 S. Euclid Ave., Chino 91710 .....597-4260  
 S.B. County Regional Parks .....387-2757

**SAN BERNARDINO COUNTY SERVICES**

**www.sbcounty.gov**  
 General Information .....945-4313  
 Children & Family Services .....891-3300  
 Department of Social Services .....388-0245  
 Environmental Health Services .....884-4056  
 Health Department.....(800) 722-4794  
 Preschool Services.....383-2000  
 Registrar of Voters .....387-8300  
 Treasurer-Tax Collector.....387-8308  
 West Valley Mosquito & Vector Control ...635-0307

**SERVICE ORGANIZATIONS/CLUBS**

**Boy Scouts of America**.....983-4534

**Carbon Canyon Women's Club**.....(714) 528-2523

**Caring for the Hills**  
 15554 Cecelia Street, Chino Hills.....597-1454

**Chino Hills Historical Society**.....597-2051

**Chino Hills Lions Club**  
 P.O. Box 518, Chino Hills.....364-2818

**Chino Valley YMCA**  
 5665 Edison, Chino .....597-7445

**Girl Scouts of Greater L.A.**.....399-0808

**Kiwanis Club of Chino Hills**  
 P.O. Box 2578, Chino Hills .....627-1807

**Moms Offering Moms Support**  
 www.momsclub.org

**Rancho del Chino Rotary**.....464-8393

**THEATRE**

**Harkins Theatre**  
 3070 Chino Ave., Chino Hills .....627-8010

**TRANSPORTATION**

**Airport Service**  
 Chino Airport.....597-3910  
 Ontario International Airport.....937-2700

**Bus Service**  
 Omnitrans .....(800) 966-6423  
 OmniLink.....(800) 330-6424

**Real Time Traffic Info**  
 Dial 511 .....(877) MYIE511 or www.IE511.org

**Taxi Service**  
 Bell Cab Company .....884-1111  
 Yellow Cab Company.....622-1313

**UTILITIES**

**Chino Hills Disposal (Garbage)**  
 .....(866) 238-2444

**City of Chino Hills (Water)**  
 14000 City Center Dr., Chino Hills.....364-2660

**Southern California Edison (Electricity)**  
 1351 E. Francis St., Ontario 91761 .(800) 655-4555  
 Burned-Out Streetlights.....(800) 655-4555, press 1  
 Power Outage Hotline .....(800) 611-1911

**The Gas Company (Gas)**.....(800) 427-2000

**CABLE TV/INTERNET/TELEPHONE**

**AT&T** .....(800) 288-2020

**Direct TV** .....(800) 531-5000

**Time Warner**  
 4200 Chino Hills Parkway,  
 Chino Hills .....(888) 892-2253

**Verizon** .....(800) 483-4000

## Be in the Know, Visit [www.chinohills.org](http://www.chinohills.org)!

While we are committed to maintaining a personal touch and face-to-face communication with the community, our website offers an even higher level of convenience for our residents and those doing business in Chino Hills.

The City website features:

- Video Streaming City Council Meetings
- Bid Postings
- Utility Bill Pay
- Online Service Requests
- E-notifications
- Document Center
- Emergency Alert
- Photo Gallery
- News & Announcements
- Calendar

You can even order Military Recognition Banners and sponsor an American Flag.



## McCoy Equestrian and Recreation Center

(Facility rentals are available.)

14676 Peyton Drive • Chino Hills, CA 91709

(909) 548-0868

7:30 a.m. – 5:30 p.m. Monday - Sunday

Open riding in the main arena on Fridays:

10:00 a.m. – 5:30 p.m.

## Street Sweeping Services

*Keeping Our City Safe and Clean!*

The City of Chino Hills provides bi-monthly street sweeping on public streets in neighborhoods, and weekly street sweeping on main roads throughout the City. Property owners pay an assessment of less than \$15.00 per year for street sweeping services. The Street Sweeping Enforcement Program was launched in response to citizen complaints that the City's street sweeper missed areas where cars were parked. Clean streets keep storm drains clear of debris, reduce the potential for flooding, and prevent pollutants from reaching the ocean. The Federal Government's National Pollution and Distribution Elimination System Act (NPDES) mandates that streets be kept clean!

**It is currently illegal to park on the street on street sweeping days from 8:00 a.m. to 4:00 p.m. A City Parking Enforcement Officer follows the street sweeper and issues \$43 parking citations to vehicles illegally parked on City streets on posted street sweeping days.**

Signs have been posted at the entrance to each neighborhood in conformance with California Vehicle Code 22507.6. Posting the signs at the entrance to each neighborhood, rather than on every street, minimizes sign pollution in the City. Public residential streets are usually swept two days after trash pick-up day. The City does not provide street sweeping on private streets, which are maintained and cleaned by the Homeowners Association. To check your street sweeping schedule, please visit [www.chinohills.org/StreetSweeping](http://www.chinohills.org/StreetSweeping) or call the Public Works Department at (909) 364-2800.

- To avoid being ticketed, do not park on the street on street sweeping day
- Be a good citizen and remind your neighbors about your street sweeping day
- Warn visitors and contractors not to park on the street on street sweeping day



This is an **example** of the signage posted at the entrance of each neighborhood. Street sweeping days vary from neighborhood to neighborhood.

### **\$43.00 STREET SWEEPING CITATIONS WILL BE ISSUED TO VEHICLES PARKED IN VIOLATION OF THE STREET SWEEPING ORDINANCE.**

The City of Chino Hills contracts with an outside agency for the processing of citations. To respond to a citation, the registered owner or lessee of the vehicle cited has 21 days to either pay the parking penalty, or submit a written explanation (online or by mail) to request an administrative review by the citation processing agency. Payments or written appeals can be sent to: City of Chino Hills Citation Processing Center, P.O. Box 2730, Huntington Beach, CA, 92647-2730. To submit a written appeal online, log on to [www.ticketwizard5000.com](http://www.ticketwizard5000.com). For additional information, call (800) 989-2058.

*\*Please note that certain circumstances may prevent us from sweeping your street thoroughly. On holidays and days of heavy rain, for example, we are unable to sweep the streets. In addition, sweeper operators must avoid large piles of debris that can hide heavy objects, which can damage the sweeper. Street sweepers are complex machines, subject to harsh conditions, and they do break down. When that happens, we will make every effort to get a replacement sweeper on the road to complete the route. If you suspect your street was missed, please call (909) 364-2800.*