



# Press Release

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## **EFFECTIVE SEPTEMBER 10, 2018, CITY OF CHINO HILLS WILL COLLECT A CONVENIENCE FEE FROM CREDIT CARD USERS**

Chino Hills, CA – Starting on September 10, 2018, the City of Chino Hills will add a 2.5% convenience fee when payments are made via credit and/or debit cards. This fee passes the cost of credit card transactions to the customer paying by credit or debit card. The charge affects customers registering for City classes, programs, and events; and paying for facility rentals; permits; document copies; passport execution and passport photo fees; and, other payments made to the City. Customers may avoid the charge by making payments by cash or check. This convenience fee will not apply to utility bill payments, or any charges related to utilities, because credit card transaction charges were built into the rates.

“The City of Chino Hills works to allocate the cost of service to the person benefiting from the service,” said Christa Buhagiar, Finance Director. “This credit card convenience fee is a continuation of that philosophy and charges the credit card customer the costs associated with processing the transaction.”

According to Buhagiar, the City is charged approximately \$20,000 for non-utility credit card transactions over the course of a year.

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