STAY CONNECTED TO EMERGENCY INFORMATION – SUBSCRIBE TO E-NOTIFY

Chino Hills, CA – Stay connected to emergency information by subscribing to the City’s “E-Notify” system. “Emergency Alert” subscribers will receive important updates in the event of a major emergency such as flooding, fires, earthquakes, etc. “Major Road Closure” subscribers will be notified of major road closures, including Carbon Canyon Road.

The system allows the City to send updates to computers via e-mail and to cell phones via text message. To become an “E-Notify” subscriber, go to www.chinohills.org/ENotify. Enter your email address and/or cell phone number and scroll down to select the topics you wish to subscribe to. Subscribers will receive a notification when new information is posted to the website. For those without cell phone or e-mail access during an emergency, the Chino Hills Emergency Conditions and Road Closure Hotline telephone number is (909) 364-2828. For Carbon Canyon Road closures, residents may want to also seek official updates from the City of Brea’s Carbon Canyon Hotline which is (714) 990-7732. Residents are encouraged to share this information.

According to City officials, each of these outreach tools provide avenues to share important updates with the community.

“Emergencies, by their very nature, are fluid situations,” according to Denise Cattern, Public Information Officer. “Public safety officials do their best to assess the conditions in the field, secure the resources that are needed to protect the public’s safety, verify the information for the public, and disseminate that information. No matter how well we do our job, there will be a delay factor between public safety officials assessing the situation and the City sharing the information.”

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